

<b>Question:</b>	With which physical devices can I activate a scenario control in the connected system?
<b>Answer:</b>	Mechanical push buttons connected to connected devices which envisage the function or using the radio control 03925.
<b>Question:</b>	How many Energy meters art.02963 can I install in a Wireless system?
<b>Answer:</b>	Each connected system allows a maximum of 2 meters art.02963.
<b>Question:</b>	To control a roller shutter via App, do I only need the module code 14594-16494-19594-20594 with the gateway art. 14597-16497-19597-20597?
<b>Answer:</b>	The control is designed to control the roller shutter/slat using the on-board keys and via a wireless connection. The device has the possibility of being controlled with two different radio standards (exclusive to one another): Bluetooth mesh (default) or Zigbee. The Bluetooth mesh network implies the presence of gateway 20597-19597-16497-14597 and management will occur via the VIEW App, whereas when using Zigbee technology a Zigbee 3.0 gateway is required (such as Amazon Echo Plus, Echo Show or Echo Studio) with related management via Amazon App.
<b>Question:</b>	Is code 14594-16494-19594-20594 suitable for replacing the centralised opening control of all roller shutters?
<b>Answer:</b>	The device is fitted with an on-board actuator for the management of a single roller shutter.
<b>Question:</b>	On a system where I have installed the connected control for roller shutters art.14594-16494-19594-20594, can I leave secondary points with the traditional roller shutter control?
<b>Answer:</b>	No, each roller shutter motor must be controlled by a single control art.14594-16494-19594-20594; in the event that you need a centralised control (to raise and lower all roller shutters), you need to exploit input P, on board the individual connected controls, connecting it with a control such as art.14062-2062-19062 and creating two dedicated scenarios in the Wireless system.
<b>Question:</b>	After I have set the device as Zigbee, how can I reset the device to Bluetooth mode?
<b>Answer:</b>	The procedure allowing the conversion of the operating mode/technology on the product in question can be found inside the "VIEW Wireless" App in the menu: "Actions -> Manage device".
<b>Question:</b>	Can the product in question be used for roller shutters without adjustable slats?
<b>Answer:</b>	The product in question, if used in BLE (Bluetooth Low Energy) mode and configured using the VIEW Wireless App, envisages on this application the possibility of setting the device to operate as "roller shutter without slats".