

Question:	How many devices can I install in a Wireless system?
Answer:	The system allows the configuration of a maximum of 64 devices for each gateway code 14597-16497-19597-20597
Question:	Which App is dedicated to system configuration?
Answer:	The system can be configured using the View Wireless App.
Question:	How do you reset the devices?
Answer:	Resetting is done by pressing the configuration push button for a prolonged amount of time, which must be done within 5 min of commissioning (powering) the product.
Question:	How many Energy meters art.02963 can I install in a Wireless system?
Answer:	Each connected system allows a maximum of 2 meters art.02963.
Question:	If I use the ZigBee 3.0 operating mode, with which App do I configure Vimar devices?
Answer:	You need to use the VIEW Wireless App to convert the operating mode (Bluetooth by default) into the ZigBee mode of those products that envisage it. Whereas for configuration, use the specific App of the ZigBee gateway system being used (for instance, the Amazon App)
Question:	Can the connected 2-way switch art.14592-19492-19592-20592 be used as a 1-way switch for a controlled socket outlet
Answer:	No, as a minimum load of 2W is necessary for correct operation. To manage a controlled socket outlet, you can use art. 14593-16493-19593-20593 or art. 03981
Question:	How can I fit the relay with the push buttons interrupting neutral and not phase?
Answer:	It is strictly necessary to observe the wiring diagrams, so the connection of the push buttons occurs on the phase side. So the only solution possible to integrate the product is to modify the wiring so that the existing push buttons are attached to phase and not to neutral.